

ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂ:ಮಮಅಇ/ವಿಘ/ಉಮವಗ್ಯ/ಮೌಲ್ಯಮಾಪನ/05/2020-21

ನಿರ್ದೇಶಕರ ಕಛೇರಿ

ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ ಅಭಿವೃದ್ಧಿ ಇಲಾಖೆ,
ಬೆಂಗಳೂರು

ದಿನಾಂಕ:26.08.2020

ಇವರಿಗೆ,

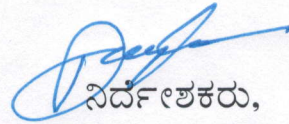
ಸರ್ಕಾರದ ಅಪರ ಮುಖ್ಯ ಕಾರ್ಯದರ್ಶಿಗಳು,
ಯೋಜನೆ, ಕಾರ್ಯಕ್ರಮ ಸಂಯೋಜನೆ ಮತ್ತು
ಸಾಂಖ್ಯಿಕ ಇಲಾಖೆ, ಬೆಂಗಳೂರು.

ಮಾನ್ಯರೆ,

ವಿಷಯ: ಕರ್ನಾಟಕದಲ್ಲಿ ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ ಅಭಿವೃದ್ಧಿ ಇಲಾಖೆಯ
ನಿಧಿಯನ್ನು ಪಡೆದ ಉದ್ಯೋಗಸ್ಥ ಮಹಿಳೆಯರ ವಸತಿ ನಿಲಯಗಳ
ಮೌಲ್ಯಮಾಪನ ವರದಿಯ ಶಿಫಾರಸ್ಸುಗಳ ಅನುಪಾಲನೆ ಸಲ್ಲಿಸುವ ಕುರಿತು.
ಉಲ್ಲೇಖ: ತಮ್ಮ ಅ.ಸ.ಪತ್ರ ಸಂಖ್ಯೆ:ಕೆ.ಇ.ಎ/11/ಪಿಆರ್‌ಓಸಿ/2019
ದಿನಾಂಕ:20.08.2020.

ಮೇಲ್ಕಂಡ ವಿಷಯಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ, ಕರ್ನಾಟಕದಲ್ಲಿ ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ
ಅಭಿವೃದ್ಧಿ ಇಲಾಖೆಯ ನಿಧಿಯನ್ನು ಪಡೆದ ಉದ್ಯೋಗಸ್ಥ ಮಹಿಳೆಯರ ವಸತಿ ನಿಲಯಗಳ
2015-16ನೇ ಸಾಲಿನ ಮೌಲ್ಯಮಾಪನ ವರದಿಯ ಶಿಫಾರಸ್ಸುಗಳ ಪಾಲನಾ ವರದಿಗೆ ಮೇಲೆ
ಅನುಪಾಲನಾ ವರದಿಯನ್ನು ನಿಗದಿತ ನಮೂನೆಯಲ್ಲಿ ಆಂಗ್ಲಭಾಷೆಯಲ್ಲಿ ಸಿದ್ಧಪಡಿಸಿ, ಈ
ಪತ್ರದೊಂದಿಗೆ ಲಗತ್ತಿಸಿ ತಮ್ಮ ಮುಂದಿನ ಕ್ರಮಕ್ಕಾಗಿ ಸಲ್ಲಿಸಿದೆ.




ನಿರ್ದೇಶಕರು,

ಮಹಿಳಾ ಮತ್ತು ಮಕ್ಕಳ ಅಭಿವೃದ್ಧಿ ಇಲಾಖೆ,
ಬೆಂಗಳೂರು

Action Taken Report on Recommendations in Evaluation Report of KEA

1. Title of the Project: Evaluation of the Working Women's Hostels (2015-16)
2. Department: Women and Child Development Department, Bangalore
3. Consultant Organization: M/s. Pricewaterhouse Coopers Pvt Ltd, Bangalore.

Sl. No.	Recommendation	Action Taken Report
1	<p>1. Specifications for operational performance should be</p> <p>The women and Child Development Department (DWCD) should formulate a set of minimum standards of space and services (keeping in mind the local climate, customs and traditions and the present day needs of the women inmates) in the WWHs. These should be persuasively implemented so that all WWHs conform to providing certain codified minimum standards of facilities for all inmates and the procedures followed by all WWHs are common. This would eliminate the arbitrariness that presently afflicts the WWHs.</p>	<p>As per the guidelines the Women residing in the hostels are provided all the basic facilities.</p> <p>(2) Implemented as per the minimum standard facilities for all the inmates.</p>
2	<p>Suggested norms could include provision of refrigerators (in location where temperatures are high) and room heaters (in cold locations like Kodagu) and kitchen facilities to cook own meals, mandating that all bathrooms are built within the hostel building provision of dressing areas, provision of washing machines and adequate spaces for drying clothes, disposal and incineration of sanitary/hygiene articles, specifications of size of</p>	<p>Steps have been initiated to instruct the NGOs in charge of the hostel to provide facilities like refrigerator, and Heater depending on the weather condition.</p>

<p>lockable cupboards, provision electric water heaters and solar water heating systems, installation of solar lanterns and power back-up facilities, provision of Wi-Fi and adequate charging points in the room, crèche/day care centres, etc.,</p> <p>Indicators should be established to measure the status of availability and adequacy of facilities. For example, indicators for maintenance of the kitchen, adequacy of furniture's and fixtures in the accommodation rooms, security measures and group activities and trainings conducted could be established to enable enhanced monitoring and quick identification of gaps and challenges. At least half-yearly inspections should be made to check the status against these indicators and to rate the hostels accordingly.</p>	<p>(1) The List of women residing the hostel are submitted to the concerned deputy director office regularly periodically.</p> <p>(2) Quarterly meetings are regularly conducted.</p>
<p>II. Eligibility of hostel staff must be specified by DWCD</p> <p>1 Evaluation has revealed that a large number of hostel staff is recruited by the IA on the basis of personal relationships and acquaintances and not capability/suitability of the person to the job. The DWCD should mandate minimum eligibility standards and requirements for warden, accountant, security, attendant and other positions so that competent and professional personal run and manage the hostels.</p>	<p>As per the Evaluation report, the rent evaluated by the PWD, rent has been fixed at the District level Committee as per the Guidelines they are implementing.</p>

2	During the inspection and monitoring visits, it should be ensured that these eligibility standards fixed by DWCD are being adhered to by the IAs.	Eligibility standards are being reviewed at the time of visit by Inspecting Authority.
III. Enrolment procedures should be well-defined and standardized		
1	Considering that the enrolment process variety significantly from hostel to hostel as no standard process has been prescribed, the DWCD should develop standardized enrolment procedures for the WWHs.	Enrolment procedures are being followed as per guidelines and they are reviewed at District Committee.
2	The DWCD's guidelines could include the forms which are to be filled and submitted by residents, a list of supporting documents to be enclosed by residents, the timelines which the IAs have to follow for completing admission procedures, terms and conditions for security deposit to be charged, etc. It must be ensured that the room rent to be charged in all hostels is fixed by the district committee chaired by the Deputy Commissioner/equivalent after getting the assessment of the facilities provided and rental value fixed by the Public Works Department (PWD).	Security deposit would be collecting as per the salary income specified in Guidelines and has discussed in District Committee Meeting. The District Committee is empowered to ensure the security deposit structure, room rent and other basic facilities to inmates and it is followed.
3	To standardize the security deposit which is collected from students, the DWCD could either recommend a fixed security deposit or could develop a District-based, income-based, room type based security deposit structure such that working	Security deposit would be collecting as per the salary income specified in Guidelines and has discussed in District Committee Meeting.

	<p>women inmates in a particular income bracket in a District pay the same security deposit for the same room capacity in any WWH in that particular District.</p>	<p>At the time of Admission the Hostel incharge collect all necessary documents from inmates, Hostels don't disclose any information without authorization except with DWCD.</p> <p>At the time of admission, necessary information and documents will be collected and follow the privacy of inmates and their identity.</p>	
4	<p>It must also be emphasized that the identity proof of the inmates should be noted at the time of enrolment to enable verification of address, demographic data like age, etc. Submitting the list of newly admitted inmates to the DWCD should be made mandatory for the IAs. However, it is essential to maintain privacy of inmates and their identity data should be shared without authorization for any reason whatsoever except for the purpose</p> <p>the purpose Specified.</p>		
	<p>IV. The DWCD should maintain a database of details of</p>		<p>Basic information along with yearly and half yearly consolidated reports are maintained at district Deputy Director's office.</p>
1	<p>The DWCD should design an online portal on which the IAs can update accurate details of the WWHs. The online database should be maintained by the DWCD, ensuring only restricted access to the information.</p>		
	<p>V. WWH Monitoring Committees should be constituted and effective reporting and monitoring process must be ensured</p>		<p>As per the Central Government revised guidelines of 2015, the Monitoring and Executive Committee should comprise of the following members.</p>
1	<p>WWH Monitoring Committees must be constituted in each District to ensure regular tracking and monitoring of the hostels. The composition of this Committee is recommended to include:-</p>		

a	The Deputy Director, DWCD: he/she shall be the	<p style="text-align: center;">District Committee as below and it is followed:</p> <ol style="list-style-type: none"> (1) Superintendent of Police (2) District Social Welfare Officer/Probation Officer / and other State Government representative. (3) PWD Engineer (4) representative of District Legal Services Authority (5) Representative of an NGO working in the district, which has not proposed or is implementing a project under this scheme (6) Other eminent persons of the district at the discretion of District Collector/District magistrate /municipal Commissioner or the competent district authority. <p style="text-align: center;">Hostel Managing Committee as below and it is followed:</p> <ol style="list-style-type: none"> (1) Resident Superintendent (2) Official from the District Administration/District Social Welfare Officer/Probation Officer (3) Protection Officer/rehabilitation Officer of that area (4) Two of the senior residents (5) Prominent social worker/representative from prominent organisation in that area.
b	The President or Secretary of the IA; he/she shall be the Member Secretary	
c	Two Women officials representing two NGOs who have been nominated by the Deputy Commissioner as having a successful track record in the field of women welfare and empowerment in the District	
e	A Women Police Officer of Inspector and above rank	
f	A Woman Medical Officer working in a government hospital who shall be nominated by the Deputy commissioner	
g	A Woman Academician of a local University nominated by the Deputy Commissioner	
h	The Hostel Warden or any other hostel staff	
i	One working woman inmate of the WWH whose stay in the hostel has not exceeded the duration specified in the guidelines.	
j	One student or trainee inmate of the WWH whose stay in the hostel has not exceeded the duration specified in the guidelines	

<p>2</p>	<p>The Committee shall be responsible for overall supervision, monitoring and management of the WWH. It shall ensure conformity with guidelines, adherence to room rent fixed by the Deputy Commissioner and regular audit of financial accounts of the hostels. It would be authorised to review the OPRS which are submitted by the WWHs to the DWCD District office. The Committee should meet at least once in 2 months.</p>	<p>(1) The above committee supervises the functioning of the Working Women Hostel as per the guidelines.</p> <p>(2) Committee Meeting conducting once in 3 months under the Chairmanship of DC.</p>
<p>3</p>	<p>Feedback from all key stakeholders should be integrated with the regular monitoring by the DWCD officials. All IAs must be instructed to constitute HMCs in accordance with the guidelines specified by MWCD. It should be ensured that the Deputy Director of the DWCD of the District is a member of HMC and actively participate in the meetings and proceedings. Additionally, the Women Welfare Officer must undertake monthly monitoring visit without fail and interact with the hostel management, inmates and key stakeholders during such visits. He/She should regularly apprise the Deputy Director about the issues observed.</p>	<p>Feedback is collecting from all the stakeholders and same will be discussed in the Deputy Commissioners meeting, necessary steps will be taken to implement the outcomes of the meeting.</p>

	<p>As substantial public investment has been channelled into the establishment of these hostels for the benefit of working women, formal mechanism for taking action against non-compliant hostels should be devised by the state DWCD such that errant hostels are penalized for not adhering to mandated norms. In extremes cases, the state DWCD should be authorized to appoint an Administrator for managing and operating the WWH if, even after repeated notices, the IA does not comply with the specified guidelines and norms.</p>	<p>WWH is functioning and implementing as per the specified guidelines and norms. Each hostel appointed Administrator from the NGOs.</p>
5	<p>In addition to the existing practice of forwarding OPRS to the DWCD Head office, an 'Action Taken Report' should also be submitted by the District DWCD outlining the issues of non-compliance observed and grievances reported by the hostel management and the action taken at the District-level to address such concerns.</p>	<p>Complaint received regarding hostel are addressed in the District level meeting and resolved.</p>
6	<p>Considering that a District Women's Welfare Committee (DWWC) is reported to be present only in Belgaum, the DWCD must facilitate constituting DWWCs to inspect hostel premises, assist the state Governments in conducting the actual gap analysis by doing need assessment, map existing facilities in districts to identify public land/locations fit for establishment /running of hostels, forward and recommend proposals, send</p>	<p>--</p>

	recommendations for release of instalments of the grant, etc.	
7	During the monitoring activities, the DWCD must ensure that no inmate stays in the hostel beyond the permissible period.	Ensured
<p>VI. The WWH should be made a signing point for Beat Police Officers</p>		
1	<p>If the WWH could be made a signing point for Beat Constables, it would increase the frequency at which these police officers visit the hostels. This is an important security measure that could be implemented without great difficulty. Increased patrolling and monitoring of activity in the hostel premises could be ensured through such Beat Officers under the supervision of the Station House Officer(SHO). This shall also enable the inmates to communicate with them or reporting any matter of concern/law and order, without going to the police station.</p>	<p>(1) Actions have been taken to have regular visit of the Beat police and also to sign in all the Working Women Hostels. (2) Number of inmates report sent periodically to the Jurisdictional Police Station.</p>
<p>VII. The Provisions for granting financial assistance under the Working Women's Hostel Scheme to educational institutions should be removed.</p>		
1	<p>The Working Women's Hostels constructed by educational institutions (schools and colleges) predominantly cater to students (in the 42 WWHs evaluated, 49% were students/trainees and 51% working women but in those WWHs constructed by educational institution, almost 90% of the inmates were students). As such, the hostels located within</p>	<p>(1) The Construction of Working Women Hostel in University Campus, It is very difficult for working women outside the campus to get admitted in University hostels.</p>


	<p>university campuses become de facto extensions of the university hostels themselves. While that may be a worthy requirement for the education of women students, it is not the purpose for which this scheme was originally set up.</p>	<p>(2) Since 5 year, no recommendations made to start working women hostel in University Campus.</p>
2	<p>Hence it would be appropriate to rationally re-examine the provision of financial assistance to such purpose within this scheme. Therefore, it would be appropriate for the scheme focus predominantly on the primary users for whom the scheme was designed, and make modifications as appropriate to the requirements for working women for whom the hostels are meant to provide support.</p>	<p>The functioning of WWH are reviewed periodically by the District Committee.</p>
3	<p>The DWCD Head office could forward its recommendations to the MWCD for removal of universities and academic institutions from the list of eligible IA categories. This shall ensure that henceforth, grants shall not be sanctioned to academic institutions and instead, shall be provided only to deserving agencies which shall avail the funds to provide accommodation to working women.</p>	<p>Action will be taken regarding this..</p>
<p>VIII.Awarenes building and promotion activities should be undertaken</p>		
1	<p>The Department should draw up a scheme for publicity and awareness about room availability in the hostels. Posters and notices about WWHs could be put up on the notice boards if all the government department in the area.</p>	<p>Awareness about the working women Hostel has been taken up by advertising in the News Papers and also by distributing the brochures.</p>

2	Further, given that there is a requirement for accommodation among the women employed in industries and other private establishments, it would be important for the scheme to provide for community-level communication and awareness building among the target groups.	Apart from Women Working in the Government office, Women working in the Private firms are also provided equal opportunity for residing in the hostel especially in Bangalore, Belgaum, Hubli-Dharwad, Mangalore districts.
3	It is also recommended that the scheme should encourage establishing of such hostels in high-demand area (i.e. industrial pockets), the demand for which should be mandatory input to approve construction of the facilities. Data towards this effect should be generated/provided by the applicant institutions evincing interest to operate as 'implementing agency' under the scheme.	Awareness is being provided to the public about the facilities that are provided in the working women Hostels and also about the schemes that are being implemented by the department at Taluk and District level along with laws pertaining to women.
4	In hostels in which capacity utilization is quite low, the IA should be mandated to carry out specialized mobilization activities to identify eligible beneficiaries and make them aware of the hostel facilities which they could avail.	Action is being taken.
5	The support of the information and publicity Department could be availed for undertaking awareness initiatives and publicity generation efforts.	Action is being taken.

1.1. Crucial security measures should be mandated	
1	<p>Considering the recently revised MWCD guidelines and also the supreme Court ruling pertaining to installing CCTV in all hostels, CCTVs should be set up in all the WWHs in the entrance/foyer area for security.(this provision may not be relevant for hostels that were set up earlier as we cannot introduce new condition after they are started) A compound wall, street lights and 24*7 security should be mandated in all hostels. However, it should be ensured that the strict security measures do not restrict the freedom of the residents of the hostels.</p>
X. The Requirement for setting up Day Care Centres in WWHs should be considered	
1	<p>It is important to ensure that WWHs are not restricted only to single women and/or women without children. To ensure that WWHs can fully support women with children if necessary, the requirement for mandating the setting-up of Day Care Centres should be considered and crèche/day care facilities should be provided within the premises.</p>
	<p>The recommendations submitted in the evaluation report are communicated to all WWHs.</p> <p>The circular has been issued by the department on 10.08.2017 to implement the recommendations of working women hostel.</p>
	<p>The circular has been issued by the department on 10.08.2017 regarding establishment of Day care centres.</p>


Director,

Department of Women and Child Development

 Bangalore